

RESOURCES for MEDICAL HOME CARE COORDINATION Region 5
(The parishes of: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis)

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Advocacy Center 800-960-7705 Spanish 800-960-7705 ext. 2 Vietnamese 800-960-7705 ext. 3 www.advocacyla.org/priorities.php	Legal assistance; Patient rights; Legal representation at no cost to families	Funded by the state for persons elderly or with disabilities	No
Child Protection Investigation Allen 318-335-1942 Beauregard 318-463-2056 Calcasieu/Cameron 337-491-2470 Jefferson Davis 337-824-9649 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us	Investigates child abuse and neglect; Validates claims	Ages birth through age 18	No
Behavioral Health Region 5 24 hour hot line 800-272-8367 Beauregard 337-462-1641 Allen 337-639-3001 Calcasieu, Cameron, Jeff Davis 337-475-8022 www.dhh.louisiana.gov (Type in "Behavioral Health – Region 5")	Mental Health & Addictive Disorders ages 0 - adult	Self Referral	No
Children's Special Health Services 337-480-2552 www.dhh.louisiana.gov (Type in "Children's Special Health Services")	Regional sub-specialty clinics and care coordination	Financial Criteria; Medical criteria for certain diagnosis and conditions	Yes Provide diagnosis on a prescription
Dental Services children 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (Type in "dental services – Medicaid")	Dental Services	Medicaid Eligible	No
Dept. of Education - Exceptional Children (Child Search) 877-453-2721 Allen 337-639-2996 Beauregard 337-463-4534 Calcasieu 337-217-4300 Cameron 337-775-5784 Jefferson Davis 337-824-1357 www.louisianaschools.net/de/pair/1213.html	Developmental Screening; 3 – 5 years Special Ed preschools; Provide therapies (ST, OT, PT)	3 to 21 years old	No
Early Steps 337-359-8748 Mary Hockless teamfsrc@bellsouth.net 866-494-8900 www.laeikids.com (Type in "contacts")	Developmental Screening and early intervention; Provide therapies (ST, OT, PT)	0 to 3 years old	No
Emergency/Disaster 800-229-8191 Am Red Cross 337-478-5122 www.arc.org or www.swla-redcross.org United Way 337-433-1088 www.unitedwayswla.org Federal/State Dept of Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov	Emergency Relief Vietnamese/ Spanish Evacuation guides 24 hr hot line - SSI; WIC; Medicaid; Food Stamps	No out of pocket cost Financial Criteria	No

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Families Helping Families of SW LA 800-894-6558 337-436-2570 www.fhfwla.org Family 2 Family Health Information Center 800-331-5570 www.blhfh.org/f2fhic/index	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
Food Stamps (SNAP) 888-LAHELPU 888-524-3578 www.dss.la.gov	Food Stamps	Financial Criteria	No
Louisiana Federation of Families 225-293-3508 800-224-4010 www.laffcmh.org	Mental Health & Addictive Disorders ages 0 - adult	Self Referral	No
Medicaid Enrollment Line La CHIP 877-252-2447 www.lachip.org La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com	Health Insurance 24 hours automated service Vietnamese/ Spanish spoken	Financial Criteria La MOMS - Pregnancy and up to 60 days post partum	No
Medicaid Medical Transportation 800-864-6034 www.dhh.louisiana.gov (Type in "Medicaid medical transportation")	No cost transportation (cab) to/from medical appointments; Transports parent/child	Medicaid Eligible	No
Personal Care Services EPSDT (KIDMED referral assistance hotline) 877-455-9955 225-342-9485 www.la-kidmed.com	Personal Care Services	Medicaid Eligible Ages 0 - 21 Medical Criteria	No Forms signed during enrollment
Pharmacy Assistance Partnership for Prescription Assistance www.pparxla.org 888-477-2669 Wal-Mart www.walmart.com Walgreens www.Walgreens.com Target www.target.com	Find prescription medications for people in need \$4/30 day supply	Fees based on out of pocket cost	No
Region 5 - Community Services Office* (OCDD – related services) 337-475-8045 800-631-8810 www.dhh.louisiana.gov (Type in "Community Services Office Region 5") Mental Health Services 337-475-8022 www.dhh.louisiana.gov (Type in "Mental Health Services Region 5") *from birth to 3 – see also Early Steps	Cash Subsidy; Extended Family Living; ICF/DD Residential services; Individual & Family support; Support Coordination; Supported living; Vocational, Rehabilitation, & Transition Services Mental Health Services Addictive Disorders	Ages 3 and up For OCDD - Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	No MD to sign forms during enrollment process
Shriners Hospitals for Children (Orthopedics) Shreveport 318-222-5704 www.shrinershospitals.org	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from physician
Social Security Income/Disability www.ssa.gov 800-772-1213 Allen & Beauregard 337-463-4436 Calcasieu, Cameron, Jeff Davis 877-409-8431	Income for disabled Reapply , if denied	Medical Criteria	Diagnosis from physician
Women Infants and Children (WIC) 800-251-2229 Allen 337-335-1147 Beauregard 337-463-4486 Calcasieu 337-478-6020 Cameron 337-775-5368 Jefferson Davis 337-824-2193 www.dhh.louisiana.gov (Type in "WIC")	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	Yes MD to sign application/referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or diagnoses. When in doubt – refer to the agency and they will determine eligibility.

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Information provided by Children's Special Health Services (CSHS) 6/2011 www.dhh.louisiana.gov